

Government of India  
Ministry of Commerce & Industry  
Directorate General of Foreign Trade  
Udyog Bhawan, New Delhi

Dated: 06.09.2017

Trade Notice No. 17

To

1. All RA's of DGFT
2. Members of Trade and Industry
3. All EPCs/Commodity Boards

**Subject: Establishing, "Contact@DGFT" service as single point contact for all foreign trade related issues.**

**Contact@DGFT** system has been activated at the DGFT website ([www.dgft.gov.in](http://www.dgft.gov.in)) as a single point contact for resolving all foreign trade related issues. Exporters/Importers are requested to use this facility for resolution of foreign trade related issues either directly concerning DGFT (headquarters or regional offices) or concerning other agencies of the Central or State Governments. Best efforts will be made for expeditious resolution of issues which are directly related to DGFT and the issues concerning other agencies will be taken up by DGFT on behalf of the exporters/importers with the agencies concerned.

A reference number will be issued for each request so that the status of action taken can be tracked. Effective monitoring arrangements have been made.

In the interest of systematic monitoring and effective resolution, exporters/importers are requested not to send their queries through twitter or email and use **Contact@DGFT** service instead.



(Nikunj Kumar Srivastava)

Additional Director General of Foreign Trade

[Issued from F.No. 01/02/39/AM-18/EDI]